Feb 28, 2019

Seventh Generation  
60 Lake Street  
Burlington, VT 05401

Re: serum

Dear Customer Service:

I am writing in regard to the serum that I bought and enclosing the barcode as proof. It simply did not help my skin at regenerating, nor my skin look better by soothing oats. I was looking for this product to be calming and it did not. I did use it like the label states and had hoped for some positive results. Thus, it was not happening and thus decided to write. I had purchased this awhile ago but simply did not have the time to request a full refund of $12.99 or replacement.’ It was bought from walgreens in Buffalo, NY. I no longer have the product as it was thrown away.

Thanks,

Liz Arnold

1004 charlesgate

E Amherst, NY 14051